

Tribal Transit News August 2023

We would like to welcome our new transit team to the community.

Alan Humphrey- Full time Driver

Alyssa Smartt- On call Driver

Serena Gonzalez- On call Driver

They are busy on the road providing transportation and in office completing training. If you see them around the community welcome them, they have an awesome job and providing customer service is what we strive for.

We would like to send out this notice to inform the public of the rules, policies, and procedures for the Tribal Transit.

These are posted on the Tribal webpage at <https://burnspaiute-nsn.gov/departments/deptadmin/tribal-transit/> and you may also stop by the Administration and request a copy.

Transit staff would also like to bring to the attention of riders to please be respectful of drivers. The Tribal transit does have a route deviation policy in place, this means that we are able to take special requests within a timely manner from riders. *The schedule that we currently have set in place is not an exact time frame of stops depending on the request that we may have along the route.*

If the bus has not arrived at a certain stop at the time given, please give it a little bit of time, or call the transit bus phone at 541-413-0057. If there is no answer, please leave a detailed message as our driver is not to answer phone calls while driving. Having a deviated route service may cause a delay, please be patient.

We are also moving towards better service in the future, Transit has purchased a vehicle that will meet the on-demand call requests, and this will eventually alleviate the delay at the primary bus stops.

Beginning August 21, 2023, we are adding two new stops to the current Route.

Current Stops

Upper Bus Stop

Lower Bus Stop

Safeway

Clinic

Armory

Erickson's Sentry

Armory

Safeway

2 new stops added.

Harney Hub

U.S. Post office

TRANSIT BUS RULES

- Seatbelt Use is required.
- No Food or Drinks with the exception of Bottled Water.
- No Defacing of Interior/Exterior of the Bus.
- No Smoking, please.
- No Animals, unless in a small cage or carrier.
- Radios with use of headphones Only.
- Illegal, Violent, or Seriously Disruptive Behavior is Prohibited.
- No Standing While Bus is in motion.
- No Alcohol or Drugs will be transported on the Bus.

“Enjoy Your Ride”

The Driver Retains the Right to Refuse Service. “Violations of Any of the above Rules will result in a suspension of all Transportation Services through the BPT Transit Program and may result in Civil or Criminal Charges.”